

Toledo Zoo Scout Programs Frequently Asked Questions

When are Scout Programs offered?

Our scout programs are offered throughout the school year and on pre scheduled dates/times or may be scheduled upon request.

What levels of scouts do we serve?

We serve Daisies, Brownies, and Junior Girl scouts along with Tiger, Bear, Webelo, and Wolf Cub scouts.

What is the cost?

The cost is \$8 for a 1 hour program (Daisy and Tiger levels) and \$12 for a 2 hour program (Brownie, Junior, Webelo, Wolf and Bear Cubs).

What is included in the cost of the Scout Program?

Programs include classroom activities, live animal demonstrations, Zoo exploration, admission into The Toledo Zoo, and parking.

How many chaperones are allowed?

- *For groups of 10 scouts or less:* 2 adult chaperones are admitted for free; 1 additional adult admitted free for every 5 scouts.
- *Daisy & Tiger programs:* Number of adult chaperones can not exceed number of scouts
- To meet scout requirements each group may bring 1 adult per scout, but above 1:5 ratio, adults will be charged fees.

Are extra chaperones or other family members allowed?

Extra adults are to be charged the standard program fee member or not. We do appreciate the parent's interest in our scout programs however adults not designated to be chaperoning are encouraged to explore The Toledo Zoo and meet up with their group after the program ends. Those not attending the program can enter paying general admission or with their membership card.

What is the minimum class size?

Our minimum number per program is no less than 10 scouts plus chaperones. Those small groups less than 10 are encouraged to combine your group with another troop/pack the same level that would also like to come.

What is the maximum class size?

The maximum number per program is 20 scouts and 4 chaperones (except for the Daisy and Tiger programs which can allow additional adults not to exceed the number of scouts.) The maximum class size for Daisy and Tiger programs is 24 people (12 scouts + 12 adults, 20 scouts + 4 adults, or any combination).

What if I have a Toledo Zoo membership?

While we greatly appreciate our Toledo Zoo Members, this program is an additional fee and is not included with your TZ membership. Due to the dynamics of our groups, our costs are kept as low as possible for all participants coming with a group.

When is the payment due?

Full payment is due upon registration. Troops/packs will not be entered into our reservation system until payment is received. On the day of the program we will collect for any additional scouts/adults participating, and this payment is to be made by check.

Can I get a refund if I already paid?

- A group may re-schedule up to two weeks prior to the program date.
- If a group cancels without rescheduling two weeks prior to the program date we will refund 75% of the fees.
- If less than two weeks 50% will be refunded.
- Any person with a death in the family or with a doctors note may receive full refund.

What is our policy for inclement weather?

Our programs are held rain, snow, or shine. Please come prepared and dress for the weather. In the event of lightning during your program, the outside portion of the program may be substituted for indoor activities.

The Toledo Zoo reserves the right to cancel programs due to weather or other circumstances. If cancellation is necessary the Zoo will call the leader/leaders and the program may be rescheduled or monies refunded.